



Lawrence Family Development Charter School

www.lfdfs.org

Strengthening families...building community

Administrative Offices

355 Haverhill Street
Lawrence, MA 01840
Ph: 978.224.8808

Academy for Early Academic Preparation
7 May Street (K-1/K-2)/10 Railroad Street (Grades 1-2)
Lawrence, MA 01841
Ph: 978.258.6210/978.237.0628

Lower School (Grades 3-4)
34 West Street
Lawrence, MA 01840
Ph: 978.689.9863

Upper School (Grades 5-8)
400 Haverhill Street
Lawrence, MA 01841
Ph: 978.738.0609

January 30, 2025

RE: PowerSchool Security Incident Update

Dear Lawrence Family Development Charter School Community,

As you may be aware, LFDCS is actively monitoring a recent cybersecurity incident that impacted PowerSchool, a company that provides LFDCS with student information management software.

We understand that on or about January 29, 2025, PowerSchool began sending notifications via email directly to certain impacted individuals and families to notify them of the incident. It is anticipated that these incident notification emails from PowerSchool will be sent to affected individuals and families on a rolling basis in the coming days and weeks. **As of January 29, 2025, PowerSchool has represented that its investigation into the incident has not yet concluded.** As such, our understanding of the scope of the incident is actively evolving and there remains a possibility that those families who have not yet received an email from PowerSchool may receive one in the future, along with further communication from LFDCS.

While we await final findings from PowerSchool concerning the scope of the impact of this incident, it is important to remain diligent in reviewing your financial account statements and credit reports for fraudulent or irregular activity on a regular basis.

PowerSchool has set up a dedicated response line for this incident. The response line is available Monday through Friday, 8:00 am to 8:00 pm Central Time. You may contact PowerSchool's response line directly at **(833) 918-9464**. PowerSchool has published additional information on its website, which is available at: <https://www.powerschool.com/security/sis-incident/notice-of-united-states-data-breach/>

We acknowledge this may be concerning news. As always, our #1 priority is to ensure the safety and security of our students, staff and community. We will share further updates as relevant information becomes available.

Sincerely,

Dr. Darshan Thakkar
Interim Superintendent of LFDCS